

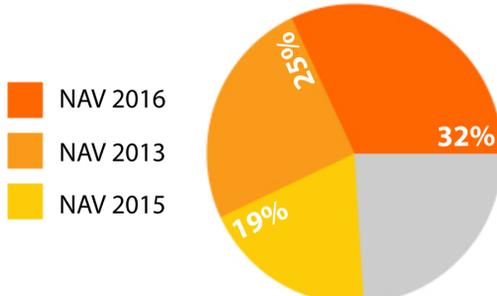
# 2017 State of Time and Expense Tracking for Microsoft Dynamics NAV

Timesheet Trends, Insights and Challenges for the Dynamics NAV End User

Journyx, in partnership with MSDynamicsWorld.com, conducted a survey of Dynamics™ NAV users, designed to discover more about how NAV users are tracking their employee time within their organizations. In order to take the pulse of Microsoft® Dynamics™ NAV users across a range of different backgrounds and industries, and to understand usage habits, expectations and requirements, the survey was aimed at NAV users in a variety of different fields and across the full spectrum of NAV versions.

## 1 HOW DYNAMICS NAV IS BEING USED

### Top 3 Versions of Dynamics NAV Being Used



## UPGRADE PLANS

# 2

59% of respondents plan to upgrade to NAV 2017, while 29% are still unsure.

### What about Dynamics 365?

In contrast, 44% of NAV users do not plan to upgrade to Dynamics 365, while 49% are unsure about it – illustrating that they are hesitant to move to radically different platform until Microsoft® can deliver real guarantees regarding its functionality.

## 3 TIME & EXPENSE TRACKING AND DYNAMICS NAV

# 74%

Percentage of respondents who indicate they have a need to track time in their organization.

These are the top 3 reasons they track time:

1. Measure costs on projects: 78%
2. Bill customers: 55%
3. Pay employees: 49%

Percentage of respondents use a third party time and expense tracking solution, while only 34% use Time Sheets in NAV.

# 66%

Of those using a third-party time and expense tracking solutions, 36% of respondents did not integrate it with Dynamics NAV, the top reason being that the solution does not integrate with NAV.

When it comes to third-party software (time tracking or otherwise) working with NAV to accomplish different business needs, 52% of respondents prefer it to work or be built inside of NAV, while 34% don't have a preference.

## TOP 3 TIME TRACKING CHALLENGES

# 4

We asked what users' biggest pain point with time tracking was in their organization:

Time tracking solution isn't built inside of NAV

14%

14%

Correcting bad data

Getting timesheets submitted on time

16%

In addition, users told us about other big challenges they had with time tracking:

1. Difficult to use
2. Inaccurate reporting
3. Doesn't sync with other business applications
4. Lack of functionality that other systems have



## 5 INDUSTRIES

Dynamics NAV users come from a variety of industries. These are the industries respondents indicated:

