



STREAMLINING PROJECT TIME AND EQUIPMENT TRACKING IN HARSH FIELD ENVIRONMENTS

Kakivik Asset Management and CCI Industrial Services



“Journyx is mission-critical to Kakivik, both for internal operations and to position us competitively for large contracts.”



Keri Melvin

Chief Financial Officer, Kakivik Asset Management

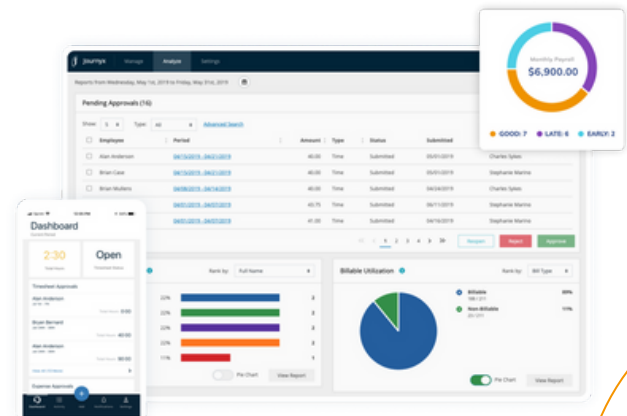
Industry: Asset Integrity Management (AIM) & Specialized Services for Energy Infrastructure

Product: Journyx Project Time Tracking integrated with Sage Intacct

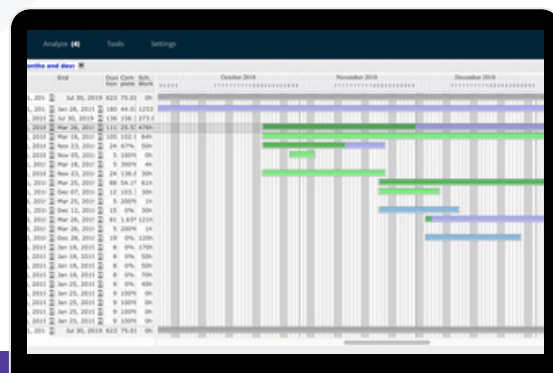
Challenge

Operating in one of the most logistically complex regions in North America, the company faced mounting challenges in managing time and equipment data across its highly mobile workforce. Technicians and inspectors were routinely working on multiple projects and charge codes per day, often in locations with limited connectivity. As a result:

- Timesheets were long, error-prone, and labor-intensive to complete
- Data entry and validation processes were consuming administrative bandwidth as paper timesheets would have to be entered into the system once scanned from the field
- Approvals were delayed, reducing cash flow and complicating compliance
- Equipment per diem rules and new sick leave requirements (under Alaska's Proposition 1) added to payroll complexity
- Integration between their previous time system and financial system (Sage Intacct) was manual and error-prone



According to Keri Melvin, Chief Financial Officer at Kakivik, “Our revenue is our people. Because of that, time tracking has to be right — and fast.”



Trusted by:



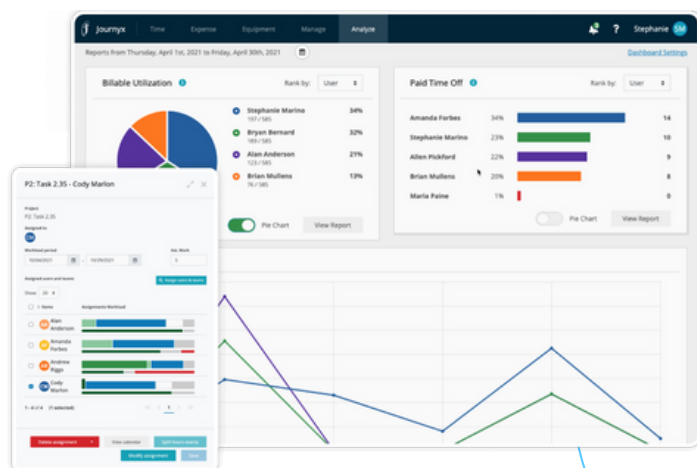
Results

With Journyx, Kakivik and CCI now process time and equipment data much faster and more accurately across its entire workforce, whether in the field or back-office. Measurable outcomes include:

- **Accelerated cash flow** through faster billing and fewer approval delays, they are now able to generate invoices 4 days sooner than historically
- **Greater accuracy** in time and cost allocation—critical for project profitability
- **Reduced administrative burden** by eliminating duplicate entry and manual processes
- **Improved compliance** with complex labor rules and customer reporting requirements
- **High user adoption**, even among mobile and hourly field teams

Looking Ahead

Kakivik anticipates continued growth both organically and through their broader parent organization, which operates multiple business units on various ERP platforms. They are looking forward to taking advantage of upcoming and unused product features such as geolocation and integration with Outlook calendars, to continue to make it easier for field employees to enter and submit timesheets and equipment data. As they expand, Journyx is poised to scale with them—supporting new integrations, compliance requirements, and increasingly complex field operations.



About Kakivik Asset Management and CCI Industrial Services

Kakivik Asset Management and **CCI Industrial Services** are sister companies delivering specialized services to energy infrastructure owners throughout Alaska and the continental United States. With expertise spanning operations, maintenance, construction, asset integrity management, inspection, and environmental services, the companies support critical infrastructure across some of the most demanding and remote environments—including the Arctic Slope.